

AN INTEGRATED MUNICIPAL  
INFORMATION SYSTEM (IMIS),  
PROUDLY DEVELOPED IN  
SOUTH AFRICA BY TGIS,  
TO SUPPORT THE  
OPERATION CLEAN AUDIT



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The TGIS approach to sustainable revenue enhancement for municipalities is a two stage process. Knowing the land base is only half of the challenge, merely knowing the land situation is not sufficient to increase revenues, one must compare the financial and billing systems to accurate land information. When the land base or common denominator is correctly linked to the revenue collection tool a municipality is now able to better manage and recoup costs via the correct billing, which results in increased revenues. Thus a billing or financial system audit is necessary to determine what the situation in the clients offices looks like and then to bring this into alignment with the actual situation the ground. The correct bills for rates and taxes can now be levied as the correct identification of the land and zoning is available, additionally extra consumers will be identified based on billable land which has never been identified and billed. Through an asset management process a correct and accurate consumer database is available to a municipality. The final challenge to successfully enhancing revenues is to ensure the correct amount is billed. This involves ensuring accurate measurement of the service delivered and all then managed in an integrated municipal information system.

[www.tgis.co.za](http://www.tgis.co.za)

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